

Three OMA Airports Recognized as the Best Regional Airports in Latin America and the Caribbean

- **Monterrey, Mazatlán, and Chihuahua Airports have been recognized by Airports Council International (ACI) in the Best Regional Airport category.**
- **Mazatlán Airport receives this recognition for the third time.**

Mexico City, Mexico, March 10, 2025. Grupo Aeroportuario del Centro Norte (OMA) is proud to announce that the Monterrey, Mazatlán, and Chihuahua Airports have been awarded the prestigious Airport Service Quality (ASQ) 2024 recognition, granted by Airports Council International (ACI) World.

The ASQ award is an international recognition that highlights airport excellence based on data collected through global passenger experience surveys. These surveys evaluate key aspects such as service quality, comfort, and facility efficiency, providing an objective and direct measurement of user satisfaction.

This year, 95 airports worldwide have been recognized with 181 ASQ awards, highlighting their commitment to an exceptional passenger experience. Among them, OMA airports have excelled in the following categories:

- **Monterrey Airport: Best Regional Airport (5 to 15 million passengers) in Latin America and the Caribbean.**
- **Mazatlán Airport: Best Regional Airport (under 2 million passengers) in Latin America and the Caribbean.**
- **Chihuahua Airport: Best Regional Airport (under 2 million passengers) in Latin America and the Caribbean.**

ACI World Director General Justin Erbacci emphasized the importance of these awards: *"In today's rapidly evolving world, where passenger expectations are higher than ever, airports must continue pushing service boundaries to remain at the forefront."*

This recognition reinforces Monterrey, Mazatlán, and Chihuahua airports' commitment to excellence and continuous improvement, ensuring a superior travel experience for their passengers.

As part of this commitment, several initiatives have been implemented, including the modernization of comfort zones, the renewal of commercial and dining offerings, collaborations with the Ministry of Tourism and Culture to provide entertainment experiences, the expansion of charging stations, the installation of children's play areas, and WiFi enhancements, among other significant upgrades.

Additionally, continuous training programs for airport staff have been carried out, ensuring a warm, efficient service aligned with passenger expectations.

"This recognition is a testament to the dedication and hard work of our team, who strive every day to deliver an outstanding passenger experience. It motivates us to continue innovating and improving our services to solidify our position as a leader in the industry," said Ricardo Dueñas, CEO of OMA Airports.

At OMA, we remain committed to excellence and continuous improvement. These awards inspire us to keep innovating, adapting to travelers' evolving needs, and raising our standards to establish ourselves as a benchmark in the airport industry.

About OMA

Grupo Aeroportuario del Centro Norte, S.A.B. de C.V., known as OMA, operates 13 international airports in nine states of central and northern Mexico. OMA's airports serve Monterrey, Mexico's third largest metropolitan area, the tourist destinations of Acapulco, Mazatlán, and Zihuatanejo, and nine other regional centers and border cities. OMA also operates the NH Collection Hotel inside Terminal 2 of the Mexico City airport and the Hilton Garden Inn at the Monterrey airport. OMA employs over 1,200 persons in order to offer passengers and clients airport and commercial services in facilities. OMA is listed on the Mexican Stock Exchange (OMA) and on the NASDAQ Global Select Market (OMAB). Since December 2022, OMA is part of VINCI Airports, the world's leading private airport operator.